

Amica Educa Professional Profile – Ivona Erdeljac

Fields of Expertise:

- Nonviolent Communication
- Personality and Business Psychology
- Mental Health
- Childhood Sexual Abuse

Education:

- Bachelor in Business Psychology from the University of Travnik, Faculty of Management and Business Economics, Department of Business Psychology

Certifications/Training:

- Certified trainer in Nonviolent Communication (Center for Nonviolent Communication, Albuquerque, USA)
- Certified trainer in Xpert Personal and Business Skills (Xpert Center, Düsseldorf, Germany)

Professional Affiliations:

- Center of Nonviolent Communication USA – member
- Nonviolent Communication Network BiH – founding and board member
- Association Amica Educa – board member

Most recent publications:

- *Application of Nonviolent Communication Model in Work with Youth in Conflict with Law – Manual for professionals* (2019)
- *Nonviolent Communication – Article in Monograph of Amica Educa Association* (2016)
- *Sexual Abuse in Childhood – Article in Monograph of Amica Educa Association* (2016)

Most recent presentations, workshops and trainings:

- Assisting at the *International Intensive Training of Nonviolent Communication* in Slovenia (2019)
- *Empathy in Contact with Oneself and Others – psychoeducational sessions for youth in prison/Correction Center, Orašje* (2019)
- *Nonviolent Communication as a Model of Work with Youth in Conflict with the Law – training for professionals* (2019)
- *Communication and Social Change – psychoeducational workshop for unemployed women, Živinice* (2019 and 2018)
- *Basics of Nonviolent Communication – lecture on 2nd Psychology Day in Tuzla University* (2018)
- *Interpersonal and Communication Skills – training for young men, beneficiaries of the Youth Center Tuzla* (2018)
- *Nonviolent Communication as Prevention of Gender Based Violence – training for teachers of secondary schools in Tuzla Canton* (2018)



- *Nonviolent Communication as a Tool for the Realization of Human Rights and Respect* – workshop for youth, Tuzla (2018)
- *Business Communication and Negotiations with Donors* – workshop for members of the Center for training and education Tuzla (2018)
- *Working with Abused and Neglected Children (Special Focus on Sexually Abused Children)* – training for professionals of SOS Kinderdorf BiH (2018)
- *Applying Nonviolent Communication in Working with Traumatized Children* – training for professionals of SOS Kinderdorf BiH (2018)
- *Communication and Empathy* – training for professionals of helping disciplines (2018 and 2017)
- *Creative Expressive Painting* – training for students of the Faculty for Education and Rehabilitation, University of Tuzla (2017 and 2018)
- *Mental Health and Nonviolent Communication* – psychoeducational workshop for woman, Tuzla (2017)
- *Nonviolent Communication* – presentation at the Center for Lifelong Learning, Tuzla (2017)
- *Nonviolent Communication in the Public Sector* – training for council members and employees in the Municipality Živinice (2017)
- *Nonviolent Communication* – presentation to the Coalition for Fight Against Hatred, initiated by OSCE Tuzla (2017)
- *Negotiation, Discussion, Argumentation / Personal Business Skills* – workshop for unemployed women, Tuzla (2017)
- *Group Conflict Resolution / Personal Business Skills* – workshop for unemployed women, Tuzla (2017)
- *Conditions, Prejudice and Difficulties Related to Women's Mental Health* – introductory speech at the Women's Mental Health Round Table, Tuzla (2017)